

## Hill Farms VoIP Technology

October, 2016

## Connectivity to & through the building

- Connectivity to the building:
  - ► Two geographically diverse fiber paths connecting to Enterprise resources
  - Bandwidth capacity ~40 Gbps to the building
  - Routes to Femrite, the Milwaukee Data Center, and central Madison
- Connectivity through the building:
  - Switches driving 10Gbps to every communications closet
  - Power over Ethernet switches in each communication closet driving 1Gbps to every wired port and Wireless Access Point (WAP)
  - Network Access Control protecting the infrastructure from unauthorized access
  - Dense WiFi supporting Guest, Staff, and Mobile networks

## **VoIP Options**

- VoIP
  - Shared network infrastructure
  - ▶ Bypasses obsolete telephone infrastructure & costs
  - SRST/Failover options
- VolP Options
  - Skype for business
    - On-line
    - On-Premise
    - Hosted
    - Hosted hybrid
  - Cisco (ATT UC)

## Technologies, continued

- Teleconferencing
  - Allows IP based High Definition teleconferencing between conference rooms and offices
  - Integrates with our Skype for Business tools to allow groups and teams to be 'present' from remote locations (Acano 2017)
- Cellular phones
  - ► Facilities is working to boost cell signal in State office buildings
- Rightfax
  - Faxing from/to Email, no hardware required
  - Cost to send is bundled into Email costs
  - Cost to receive is based on a dedicated inbound line (SIP)